

# Missoula County Health Benefit Plan

## Total Joint Care Program








In cooperation with **Providence St. Patrick Hospital**, Bundled Total Joint program is a team approach to healthcare that maximizes patient-centered, affordable hip and knee replacement possible. Your Missoula County Health Benefits Plan (MCHBP) offers a program for that eliminates most out-of-pocket expenses for qualified patients needing a total hip or knee joint replacement.

### What is included?

**An “outcome” warranty.** This warranty covers all services related to your knee or hip replacement for 30 days prior to your procedure and 90 days after your discharge from the hospital.

**Pre-surgery Education:** Because experience shows that patients who are well-informed generally have a better experience, eligible participants will receive an outline of your physician’s expectations for your experience, as well as an outline of what you should expect during your joint replacement surgery. In addition, you and your family will be offered a pre-surgery educational class.

**Minimal out-of-pocket costs.** With your cooperation and adherence to the program requirements and protocols, this program provides for minimal out-of-pocket costs (no copay’s or deductible’s) total knee and hip replacement programs.

Pre-Operation		Hospital Stay			Post Hospital	
						
<b>Orthopedic Office Visit</b>	<b>Pre-Surgery Education</b>	<b>Surgery</b>	<b>Nurse Care Mgmt</b>	<b>Physical Therapy</b>	<b>Home</b>	<b>Orthopedic Office Visit</b>
<b>Patient Expectations</b>		<b>Patient Experience</b>			<b>Patient Outcomes and Cost</b>	
<ul style="list-style-type: none"> <li>• Patient and family education</li> <li>• Total joint class attendance</li> <li>• Discharge expectations</li> </ul>		<ul style="list-style-type: none"> <li>• Start physical/occupational therapy the day of surgery</li> <li>• Minimize time in the hospital</li> <li>• Preparation for post-hospital care</li> </ul>			<ul style="list-style-type: none"> <li>• Most patients go home instead of to a skilled nursing facility</li> <li>• Fewer complications/readmissions</li> <li>• Better outcomes, overall experience, and lower cost</li> </ul>	

### What is the benefit to you?

A total of 120 days of warranty coverage (30 pre-operation and 90 days post), education for you and your family and limited costs to the patient - but this is just the beginning. The Providence team of physicians, nursing, rehabilitation, pharmacy and other clinical staff work closely to coordinate your care with the goals of helping you recover as quickly and easily as possible and reducing your time in the hospital. Our care processes and the expertise of specialized teams serving a high-volume of

similar patients help us achieve these goals. This bundled payment program also will allow you to plan financially because you can find out the total cost of care in advance from your health care insurer.

## What is the benefit to my Missoula County Health Benefit Plan?

This program provides the MCHBP, self-insured health insurance plan designed for and by Missoula County employees, a guarantee on the cost of the Total Joint Care Package. One specific factor driving the high cost of health care is significant price variation — sometimes more than 100 percent — for the same health care services in the same geographic market. This program allows the MCHBP to budget and better manage health care costs and potentially receive savings. Both the plan and patients benefit because patients receive the appropriate level of care. For MCHBP, shorter recovery times also will help employees return to work faster.

## Is everyone eligible to participate in this Total Joint Care Package / Bundled Payment Program?

No. Only qualifying individuals are eligible to participate. In order to provide high quality, low cost, optimal surgical outcomes and maintain the warranty for care package participants, people with certain health risks may be ineligible for the program. Some of these health risks include:

1. Active cancer
2. A crushing injury of the lower limb
3. HIV/AIDS or immune disorders
4. Oxygen dependency
5. Two or more of the following conditions: Tobacco use, DVT history, Diabetes, History of Surgical Site Infection, Body Mass Index of 40 or greater.

## Our established goals for the patient to ensure your satisfaction:

- Improved satisfaction ratings:** Performing several hundred joint replacements every year - - Providence St. Patrick Hospital know swhat it means to deliver a consistent patient experience. We remain committed to ensuring you are satisfied with your stay and your procedure.
- Improved outcomes:** The program's goals are no complications or readmissions, shorter hospital stays, quicker recovery, and discharging patients to their own home.
- Guaranteed cost and savings:** A consistent and lower price with a warranty covering any related costs within 90 days. Our goal is to reduce costs by improving care and making care processes more efficient.

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**Questions:** Please call the Missoula County Health Benefit Plan at (406) 258-4876 option 1.